mgleeson_{plc}

Capital Markets Day

7th July 2023 Petersmiths Park, Ollerton, Nottinghamshire



Welcome

Putting in place the foundations for future growth

Agenda

Welcome and introductions	10:45 - 10:50	Graham Prothero
Setting the scene and trading update	10:50 - 11:00	Graham Prothero
Market backdrop	11:00 – 11:20	Stefan Allanson
Group strategic development	11:20 – 11:45	Graham Prothero
Break	11:45 - 12:00	
Gleeson Land	12:00 - 12:25	Guy Gusterson
Gleeson Homes: pt 1	12:25 – 12:45	Mark Knight
Lunch & site/show home tour	12:45 – 14:15	
Gleeson Homes: pt 2	14:15 – 14:35	Mark Knight
Closing remarks and Q&A	14:35 – 15:00	ALL

Presenting today...



Graham Prothero CEO



Stefan Allanson CFO



Mark KnightChief Executive,
Gleeson Homes



Guy GustersonManaging Director,
Gleeson Land

Colleagues in attendance



James Thomson
Non-Executive Chair



Leanne Johnson Head of Legal and Company Secretary



Bryan SimpsonDivisional
Managing Director,
Central Division



Andrew DaviesDivisional
Managing Director,
Northern Division



Steve GambleLand and Planning
Director



Helen RandersonPartnerships
Director



Mark Phelan Customer Experience Director



Costas Moraitis
IT Director



Adam ButterfieldDesign Manager



Kat Keshmiri National Marketing Manager

Regional and site colleagues



Allen MarshallRegional Managing
Director



Craig HartRegional Construction
Director



Maxine BaxterSales Manager



Gaia Martellucci Field Sales Manager



Rod Latham Site Manager



Tim Jones Assistant Site Manager



Josh Hutchinson Sales Executive



Sam Smith Multi-Skilled Finisher



Paul Hulme Forklift Truck Driver

Six months in...

- Arrived in a challenging market environment
- Group's resilience and potential immediately apparent, underpinned by:
 - Talented & highly motivated teams
 - Robust balance sheet
 - Strong market positions
 - Gleeson Homes has an excellent land pipeline, superb product and a huge and under-served market
 - Gleeson Land also has a strong pipeline, a great track record and highly credible market proposition
- Significant potential to scale up the business



We have an exciting opportunity

Current market environment enabled us to further strengthen the business:

- Restructuring for growth
- Ensuring costs in line with projected volumes
- Refocusing marketing and sales efforts
- Driving build quality and pace

Looking ahead:

- Short-term: consolidating changes and adapting to new market conditions
- Medium and long-term: delivering real growth potential

Trading update and immediate outlook

Delivering in a challenging environment

- Results for FY2023 expected to be in line with expectations
- 1,723 completions for FY2023
- Shift in buyer demographics in H2

First-time buyers represent circa 50%

FTB demand expected to continue at current rates, with increasing interest from other value-driven buyers

Gleeson Land completed 3 land sales

Strong pipeline including 3 sites in a sale process

- Period-end net cash of £5.2m
- Continue to see good level of land bids
- Planning environment remains tortuous

Under-resourced and slow at local level

Driven entirely by short-term politics at policy level

Expect to resume growth trajectory through FY2024

Key stats

Completions: 1,723 (FY2022 2,000)

ASP: £186,200 (FY2022

£167,300)

NRR*: 0.64 (0.44 ex multi-unit

sales) (FY2022 0.62)

Cancellations*: 19% (FY2022 15%)

Cash: £5.2 million (FY2022

£33.8 million)

FOB: 665 (FY2022 618)

^{*} Net reservation rate (NRR) and cancellation rate quoted for FY2023 H2 and FY2022 H2. Cancellations excludes multi-unit sales

Current year outlook: Homes

- Settle the restructured model
- Restart land buying & site openings plan to open 20-25 sites p/a
- Change in buyer demographics refocusing our marketing
- Lead generation and visitor levels: hesitancy impacting conversion rates
- Deploying range of initiatives to translate interest into sales:
 - Targeted and appropriate incentives
 - Reinvigorate processes and training
 - Adding a shared ownership offering in FY24
- Agree selective multiple-unit sales
 - Working with key, aligned partners where we can grow the opportunity
- More efficient business post-restructure, with rigorous focus on costs
 Improving our operating margin

FY2024 is a re-set...FY2025 onwards provides a new base



Market backdrop

Land & planning

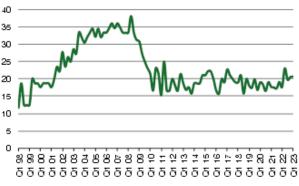
- Government policies and environmental issues are having an impact on planning and housing starts in England
- Planning taking longer and more uncertain but rejection rate stable
- Land market still competitive but regional and mid-size housebuilders more competitive than top 10
- Strong Gleeson Homes pipeline of 17,375 plots on 173 sites
 - 82 build sites, of which 71 actively selling
 - 92 sites not yet active

7 sites owned and plan to open this year

Strong Gleeson Land pipeline of 17,831 plots on 70 sites

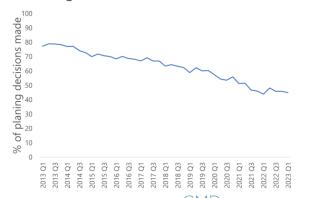
6 sites with consent or resolution to grant, 18 sites awaiting determination

Planning rejection rate (% of major developments)



Source: DLUHC

Planning decisions made within 8 or 13 weeks



Supply chain – healthy, and costs softening

Materials:

Availability high

Call-off periods & delivery times back to normal

Fuel prices falling

Prices beginning to ease

Labour:

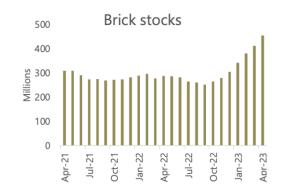
Availability good

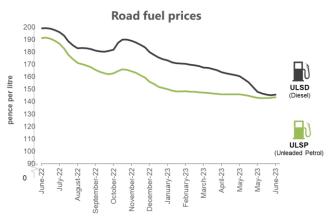
Lower rates for bricklayers, groundworkers, roofers & joiners

Build cost inflation:

- +10% in 12 months to December 2022
- -1% lower in last 6 months

Expect a further -2% to -3% lower by December 2023





Structural under-supply of quality, affordable homes

- Shortage of affordable homes in North of England and Midlands:
 - 4.1 million households renting
 - 0.6 million households on Local Authority waiting lists
 - 2.1 million adults living with parents

Little choice of affordable new build homes in North of England and East Midlands

5% of all homes bought below £200,000 are new build 13% of all homes bought above £200,000 are new build

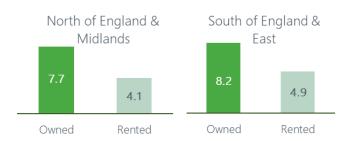
• Energy performance poor in most existing homes

12% of English housing stock rated A or B (EPC)

85% of new builds rated A or B (EPC)

96% of Gleeson Homes rated A or B (EPC)

Household tenure (millions of households)



New build % of all homes bought in North of England & East Midlands



House prices – North of England isn't North London

• Price increases since 2007 vary by region:

London up 76%

North of England & East Midlands up 36%

Below rise in RPI of 74%

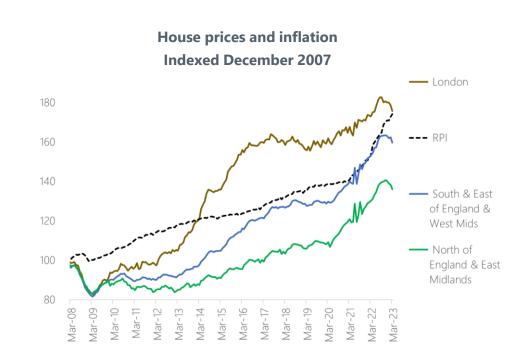
• Since 2014:

National Living Wage up 65% Gleeson prices up 53%

• Since August 2022:

London house prices down 4%

North of England & East Midlands prices down 3%



Source: Land Registry House Price Index

Mortgage rates and costs

- Buyers still adjusting to higher cost of buying
- Mortgage rates up in recent weeks, but are below October 2022 peak
- Alternative products available following end of HtB in March 2023

First Homes, Shared Ownership, Deposit Unlock, HtB Mortgage guarantee, Own New

Mortgage market healthy, arrears low, availability high

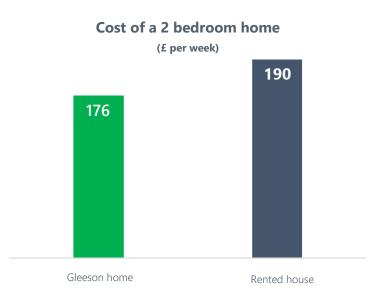
85% LTV - 823 first time buyer products

90% LTV - 420 first time buyer products

Best available first-time-buyer mortgage rates:						
	5-yr fixed	2-yr fixed	<u>Variable</u>			
85% LTV	5.64%	5.69%	5.08%			
90% LTV	5.64%	5.24%	5.04%			

Cost of home ownership

- Rental costs increasing in North of England & East Midlands
 3-bed house rent up 5.3% in last 4 months to £231 per week
- Low-cost homes remain attractive versus renting alternative
- Typical Gleeson 2-bed home costs £176 per week to buy versus £190 per week to rent
- Energy cost savings increasingly important typically £21 per week from July 2023
 - Average existing 3-bed house energy bill £2,600 p.a. from July 2023
 - Average Gleeson 3-bed house energy bill £1,500 p.a. from July 2023



Source: Median rental cost on new lettings in April 2023 from OnTheMarket; Mortgage payments based on average Gleeson 2-bed OMS forward orders £154,900 90% LTV 5 year fixed 35 year term at 5.64%

House price comparison

 Gleeson Homes' selling prices significantly below other developers new build prices

£340,600 average new build house price in England

£272,600 average price of other housebuilders in Gleeson's regions

54% higher than Gleeson's average selling price of £177,300

 Gleeson Homes' selling prices since September 2022:

Gross prices up 3%

Incentives up 3%

Net selling prices unchanged

Gleeson Homes ASP vs Other housebuilders ASP (£'000)



Affordability

Incomes increasing, especially lower paid

National Living Wage increased 9.7% in April 2023

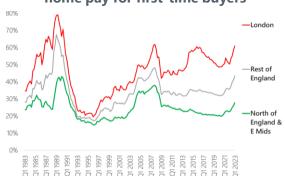
 Mortgage payments are affordable for FTB in North of England and East Midlands

	% of take home pay
London	61%
Rest of England	43%
North of England & East Midlands	28%

Gleeson 2-bedroom ASP v Affordability for a couple on NLW



Mortgage costs as a percentage of take home pay for first-time buyers



Source: Nationwide, First Time Buyer Mortgage Payments as % of take home pay

Buyer demographic changing

- Interest remains high, but buyers are hesitant and lack urgency
- Pandemic related excess savings and availability of overtime means many lower income buyers have deposits
- PRS and RPs more actively buying newbuild
- Gleeson Homes' product and pricing increasingly attractive to "value driven buyers" and "downsizers"

Gleeson Homes' buyers	<u>FY22</u>	Last 6 months	
First time buyers	71%	53%	Down from 81% in 2021
Buyer age (median)	31 year olds	33 year olds	Over 55 year olds now 20% of buyers'
Cash buyers	8%	10%	Up from 5% in FY20
Mortgage term (median)	30 years	35 years	Higher rates driving increased term
Loan to Value (median)	4.6x	4.3x	Higher mortgage cost driving lower multiples
Deposits (median)	15%	15%	Healthy deposits

Committed to sustainability

UNSDG 11: "Sustainable Cities & Communities"

Target 1: "Access for all to adequate, safe and affordable housing"

A couple earning the National Living Wage can afford a house on every Gleeson development

Focus on biodiversity

Newly appointed Senior Ecologist

New biodiversity strategy being launched

Driving down scope 3 emissions

14% homes built with concrete bricks – aiming for 30% in FY24

Air Source Heat Pumps (ASHP) in all new home starts

- Zero waste to landfill
- 100% timber sustainably sourced



Communities



Environment



People

















Summary

- Planning taking longer . . . our pipelines are strong
- Build costs easing
- Structural under-supply . . . too few affordable, quality homes being built
- Mortgage availability strong, rates increasing but below October 2022 peak
- Buyers can afford the deposit . . . but hesitant and lack urgency
- "Downsizers" and "value driven buyers" increasingly attracted to Gleeson
- House prices in the North of England & East Midlands remain affordable

A couple on the National Living Wage can afford to buy a home on any Gleeson Homes site

Group strategic development

Medium-term opportunity

- Strong growth potential in both businesses
- Gleeson Land well-placed to expand its regional presence and rate of acquisitions
- Gleeson Homes has a visible route to 3,000 units in the medium term, implying double-digit percentage growth
- Opportunities to improve both margin and returns
- A stable environment would be significantly accretive



However, the prize could be much bigger

Gleeson Homes: **broadening out our proven** model

- Refreshed our product to broaden appeal and attract the squeezed middle
- Widening our marketing to older and second-time buyers
- Increasing our product range to improve flexibility and competitiveness
- Expanding our geography to capture more of our core target market
- Exploring opportunities in partnerships

Gleeson Land: expanding the footprint

- Do more where we are already
- Geographic expansion into areas sharing same market dynamics

Opportunity to be a 10,000 unit housebuilder with a materially scaled land promotion business

Gleeson Homes: Broadening out our proven model

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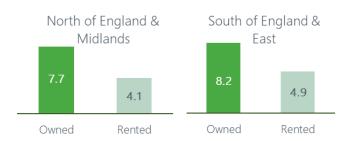
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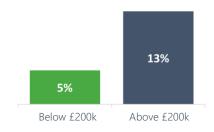
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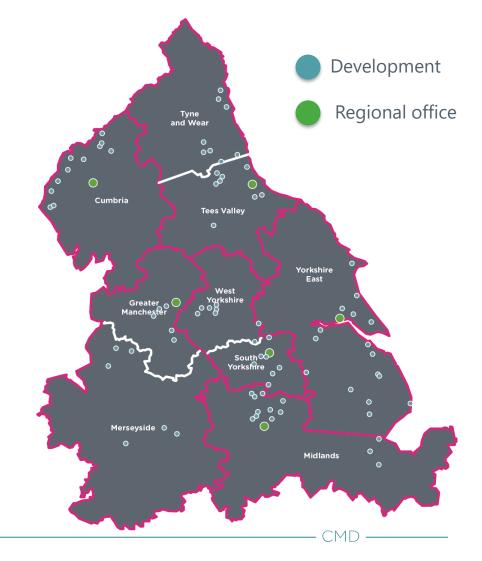
Putting foundations in place for growth

- Business structure and improved standardisation
- Land model clarification
- Developing our potential in digital and data
- Exploring the opportunities in partnerships
- Balance sheet / firepower
- Refreshed and expanded product range
- Improve build quality and customer scores
- Improve sales process
- People development and training



Business structure and improved standardisation

- Restructure complete
- 6 regional management teams across the same geographic coverage
- Standardised operating structure
- Opportunities for incremental regional expansion



Land model clarification

- Purchase criteria simplified
- A couple on NLW can afford to buy on any Gleeson site
- Recognise variability in different regions and locations
- Improve review process and agility



Opportunities in partnerships

- Forward funding structure enhances returns
- Access to land
- Opportunity to develop and de-risk larger, more efficient sites
- Developer skillset
- Our product is well located, well designed and well priced
- Increasingly receiving approaches from local authorities, housing associations and PRS
- Dedicated team but low additional investment
- Selective approach, offering incremental growth

CARLYLE









Balance sheet: delivering our potential

- Strong balance sheet
 - Net cash at year-end of £5m
 - Banking facilities of £105m
 - Low level of land creditors at £13.5m
- Well-capitalised to deliver medium-term potential
- Maintained capital allocation policy: balancing growth aspirations with shareholder requirements



Break

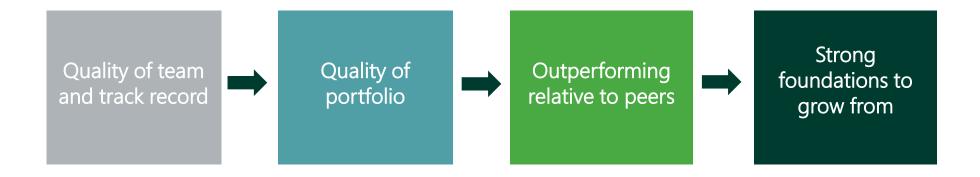
Gleeson Land: Expanding the footprint

Agenda

- 1. Observations on the business
- 2. Market overview
- 3. Growth strategy
- 4. Summary



Observations on the business



Market overview

- Average 7 year investment horizon
- Compelling business model
 Low risk we do not own the land
 Huge potential
- Land sale market functioning despite volume housebuilders 'pausing'
- Business adapting well to planning challenges
- Growth strategy important in light of increasing competition



Summary

- Solid foundations and great potential
- Organic growth strategy capital efficient
- Increase market share in South East and South West
- Expand into underserved high demand / high value areas
- Leverage data and technology to accelerate growth and differentiate



Gleeson Homes: Refreshing our product

Elevating the offering

- Two-year elevation refresh process complete
- New range reflects our geographic coverage and changing customer preferences
- Nationally described Space Standards Range meetings planning changes and Future Homes
- Attractive product enables access to wider customer demographics
- New elevations maintain margins while utilising the same materials and design as higher ASP peers
- Aesthetics well-received by planning officers, local authorities and private rental sector
- Efficiency, adding value easy to build, designed to sell







Urban Refresh



Simplified detailing



Single brick solution



Verge detailing modernised



Grey door option





Rural Refresh



Arched Heads

Cottage style windows



Traditional canopy variations



Simplified brick detailing



Reed green door option





Contemporary Refresh



Feature window

Modern anthracite frames



Streamlined detailing



Contemporary door / canopy



Modern dormer style to specific types





Stone Refresh



Cottage style windows



Traditional canopy variations



Simplified window head detailing



Black doors



Render elevations



Render to front elevation



Brick soldier course heads and sills



Lean to canopy to front door

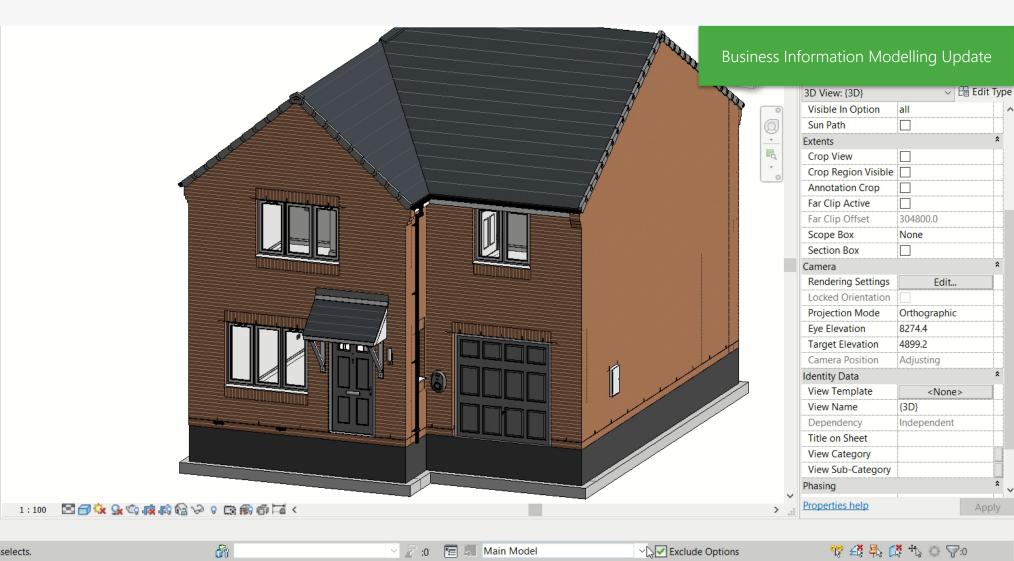


Brick corbels

Sustainable, but aesthetic, solutions

- Highly efficient and popular with early adopters
- Some negative sentiment regarding early product designs
- Upcoming model due to be rolled-out following supplier discussions











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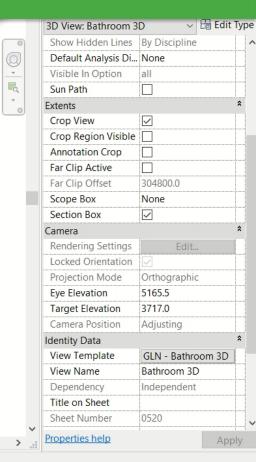








Business Information Modelling Update



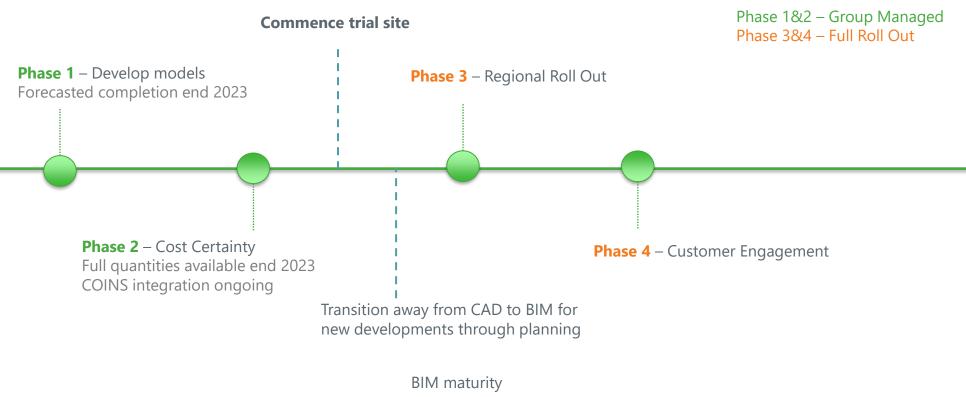








Business Information Modelling (BIM) timeline



Lunch and site tour

Gleeson Homes: Scaling up our infrastructure

Restructuring

Restructure delivers a leaner and more scalable business

Each region capable of 500 homes p/a

New, more efficient local sales hub model

Tailored marketing initiatives

- Purchasing power provides economies of scale
- Ability to expand into additional regions

Lincolnshire from East Yorkshire and Midlands offices

Strong pipelines and organic growth of South and West Yorkshire

Developing future skills and leadership

- Newly formed Gleeson Academy sales, commercial and build
- Leadership Development Programme creating pipeline of future management
 - Revamped PDR
 - Gleeson Competency Framework and Conversations
 - Land Graduate Programme, second cohorts commence 2024
 - NVQ programme for site management < NVQ7
- Trade and skills development alongside NHBC and local colleges
- Increasing the number of women in construction roles

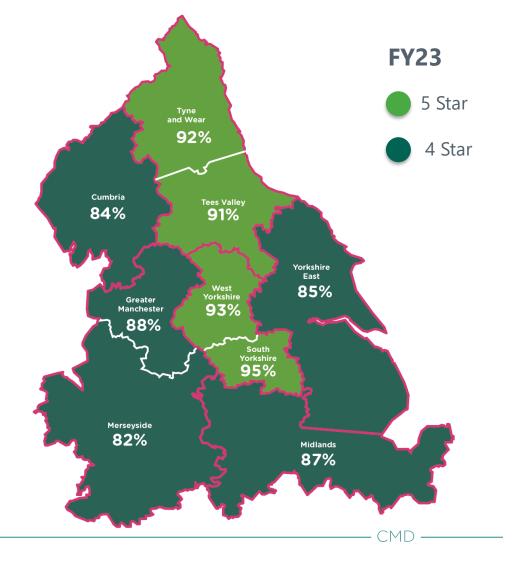


Build quality and customer satisfaction

 Opportunity to create an industry leading "customer journey"

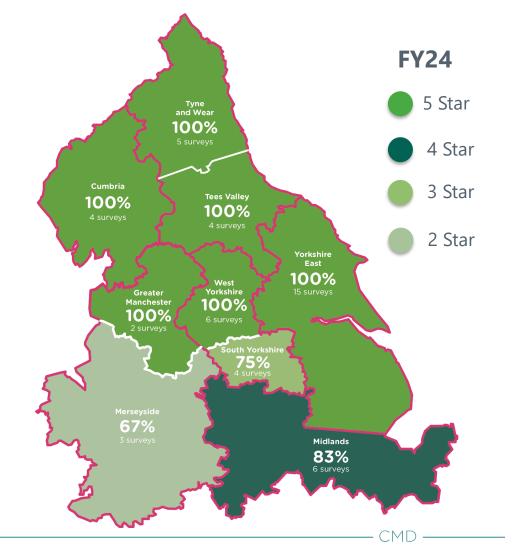
Targeting 5 Star customer satisfaction across all regions

- Customer and quality led approach
 - Digital transformation
 - Standardising product
 - Customer care investment
- Embedding inherent quality and 5* within our DNA an absolute priority
- FY23 Summary 4 Star 89%



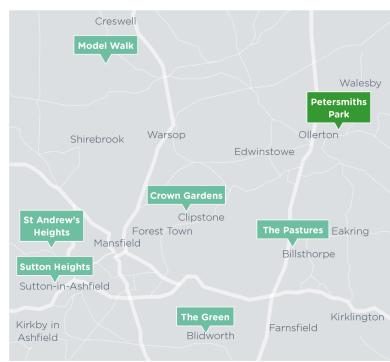
FY24 month one

- Customer surveys beginning to be submitted
- 6/9 regions are at 5 star ratings
- FY24 Summary 5 Star 93.5% (YTD)



Targeted regional sales and marketing

- Enhanced sales processes, with the restructuring empowering regional sales teams
- Developing a "sales academy", providing continuous learning and training
 - Central in-house sales and CRM trainers
- Tailored and data-led marketing initiatives and incentives
 Targeting wider demographics including STBs, down-sizers and retirees
- Focus on improving lead generation to conversion ratio
- Post-restructuring, more disciplined approach to show home and hub opening
- Data analytics drive where our marketing is targeted to find future sales!



Attractive and affordable price points

Competitor price range of houses available for sale surrounding Petersmiths Park



The foundations for future growth

- Restructuring makes us more efficient
- Fast-tracking skills and management development
- Rolling out high quality product range and specification
- Reinforcing sales and marketing systems with data-led targeting
- Ensuring price point remains attractive and, more importantly, affordable
- Driving quality and putting the customer journey at the heart of what we do
- Our people



Closing remarks

The aspiration

Gleeson Homes: **broadening out our proven** model

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Opportunity to be a 10,000 unit housebuilder with a materially scaled land promotion business

Questions and answers

Thank you

MJ Gleeson plc 5 Europa Court, Sheffield Business Park Sheffield S9 1XE

Appendix

Product coming soon

